

Sarah D. Culbertson Memorial Hospital News Release

April 2, 2020

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CURRENT OPERATIONAL CHANGES DUE TO COVID-19

Sarah D. Culbertson Memorial Hospital and our Clinics continue to prepare for and respond to the potential of a COVID-19 outbreak in the communities we serve. We want to make sure our patients are aware of the operational changes that have been made with the safety of our patient's, providers and staff in mind.

Restricted Entry into the Hospital

The Main Entrance to the Hospital is still the only public entrance into the facility. **PRIOR TO ENTERING THE HOSPITAL** all patients, visitors and staff have to be screened for COVID-19 symptoms at the screening station located outside the front entrance of the hospital. This screening process follows the current Illinois Department of Public Health Guidelines and is **NOT a testing site**.

No Visitor Policy

Due to the increased spread of COVID-19, Sarah D. Culbertson Memorial Hospital and all Culbertson Clinics have implemented a no visitor policy effective **Thursday, April 2nd at 3:00 pm**. This is effective for **ALL** inpatients, outpatient services and clinic visits.

Limited exceptions to this policy include:

- A minor patient may have one parent or guardian.
- One visitor per adult for a patient with extenuating circumstances (such as end-of-life or trauma).
- One visitor per patients with special needs.
- All visitors meeting one of those exceptions must be 18 years or older.

Patient Account Payments

If you need to make a payment on your account, you can either mail in your payment to the hospital or call Patient Access at 217/322-5271 and they can process your payment over the phone with a credit card and mail you a receipt.

Outpatient Services

- **STARTING APRIL 03** Laboratory Services will no longer be open 24 hours a day for outpatient lab orders. Outpatient Labs will need to be completed between the hours of 7:30am until 4:00pm.
- Imaging, Therapy and Outpatient Treatments remain open.
- Oncology Services (doctor's visits, treatments and lab services) have been moved to the Outpatient Specialty Clinic located in the West Wing of the Hospital. The north entrance to West Wing will only be open for patients during Oncology Clinic.
- Wound Clinic patients need to come in through the front entrance of the hospital.



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The Following Services Have Temporarily Been Suspended

Cafeteria, Senior Life Solutions, Cardio-Pulmonary Rehabilitation, Surgical Procedures and many Outpatient Specialty Clinics.

Culbertson Clinics

Clinic Providers continue to see their patients. Prior to your appointment, a member of our staff will reach out to you by telephone and ask you a few screening questions prior to your appointment.

Patients of Elmer Hugh Taylor Clinic and Rushville Family Practice will also notice screening stations have been set up outside the Clinic Entrances. All patients need to stop by the screening shed prior to entering the facility to be screened for COVID-19 symptoms. All screenings follow the current Illinois Department of Public Health Guidelines.

Rushville Family Practice Hours are temporarily changed to Monday through Friday from 8:00am – 5:00pm.