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## **Sarah D. Culbertson Memorial Hospital News Release**

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**12:00 p.m.**

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## **Culbertson Clinics Operational Updates:**

**Elmer Hugh Taylor Clinic Office Hours:** Monday – Friday, 7:30 am – 5:00 pm

**Rushville Family Practice Office Hours:** Monday – Friday, 8:00 am – 5:00 pm

### **VIRTUAL OFFICE VISITS**

In an effort to help slow the spread of COVID-19 and to provide continuous and safe care for our patients, Culbertson Clinics are rolling out Virtual Visits for already established patients with minor illnesses and injuries, skin conditions and other wellness needs.

"We're excited to use the convenience of the digital age to expand our capabilities in order to connect our patients with their providers," said John E. Kessler, Chief Executive Office of Sarah D. Culbertson Memorial Hospital. "Especially through this unprecedented time, we're committed to delivering high-quality care when and where our patients need it. Through this new telehealth offering, we are able to provide access to healthcare for our patients during a critical time of need."

Patients will initially call their provider's office to determine if a Virtual Visit is appropriate. There are some types of appointments that require an in-person assessment such as an annual physical, gynecological exam, and some pediatric visits. These appointments essentially replicate an office visit, allowing patients to speak with and see their provider in real-time to receive a diagnosis, treatment plan, and prescriptions, as needed.

"If people are experiencing cough, fever, sore throat or other respiratory problems that are not a medical emergency, telemedicine is an ideal way to assess their health and provide guidance on testing and treatment," said Kessler.

The visits are covered by most major insurance providers, including Medicare and Medicaid.