

# COVID-19 Update



## Respiratory Clinic at Elmer Hugh Taylor Clinic

Sarah D. Culbertson Memorial Hospital is now offering a Respiratory Clinic at Taylor Clinic in partnership with Memorial Health System and the Cass County Health Department. We have compiled the following Q&A to help answer questions you may have about this clinic and COVID-19.

**QUESTION #1:** What is a Respiratory Clinic?

**ANSWER:** A Respiratory Clinic is for any patient who is experiencing respiratory symptoms.

**QUESTION #2:** Who is running the Respiratory Clinic at Taylor Clinic?

**ANSWER:** The Respiratory Clinic is a joint venture between Memorial Health System and Sarah D. Culbertson Memorial Hospital. You will see employees from both organizations working side-by-side.

**QUESTION #3:** Why is Sarah D. Culbertson Memorial Hospital collaborating with Memorial Health System?

**Answer:** Memorial Health System and Culbertson Memorial Hospital both serve the Beardstown area. With Memorial already having established Respiratory Clinics in Springfield and Decatur, it made sense to collaborate with them on this venture. Both systems want to make sure the community is taken care of in the best way possible.

**QUESTION #4:** Where is the Respiratory Clinic located?

**ANSWER:** The Respiratory Clinic is located at Taylor Clinic, 100 West 15<sup>th</sup> Street, Beardstown, IL 62681.

**QUESTION #5:** When is the Respiratory Clinic open?

**ANSWER:** The Respiratory Clinic is open Monday through Saturday from 8 a.m. to 5 p.m.

**QUESTION #6:** Do I need an appointment to come to the Respiratory Clinic?

**ANSWER:** While you can come to the Respiratory Clinic without an appointment, it is best for you to call the hotline at 217-322-5218 first.

**QUESTION #7:** How do I know if I need to be tested?

**ANSWER:** If you are having respiratory symptoms (fever, cough, sore throat, loss of taste/smell), call our hotline at 217-322-5218 to be screened. A provider will assess you over the phone and order a COVID-19 swab if needed.

**QUESTION #8:** Who determines if I need to be tested?

**ANSWER:** Everyone who calls the hotline will receive a telephone screening from a doctor or advanced practice provider. You will be tested based on your assessment and current Centers for Disease Control and Prevention (CDC) recommendations. We offer testing through the Illinois Department of Public Health (IDPH) and LabCorp, a private testing lab.

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**QUESTION #9:** How do I get tested?

**ANSWER:** If you believe you have COVID-19 symptoms, please call the hotline at 217-322-5218. A doctor or advanced practice provider will complete a telephone visit with you and may recommend a few options:

- i. Home care
- ii. Car-side testing
  1. COVID-19 swab for testing
  2. Strep swab
- iii. Face-to-face visit (may include COVID swab)
  1. Could be a car-side visit or you may be brought into the clinic for evaluation and further testing

**QUESTION #10:** How is the COVID-19 test performed?

**ANSWER:** Medical personnel will collect a nasopharyngeal swab. A small cotton-tipped swab will be inserted into your nostril and swabbed in a circular motion. The swab takes about 10 seconds.

**QUESTION #11:** What if I need further testing that can't be done in my car? Where do I go?

**ANSWER:** If it is determined that you need an EKG or chest X-ray, those tests are available on site.

**QUESTION #12:** If I am not a Taylor Clinic patient or Memorial Health System patient, can I still be screened or tested?

**ANSWER:** The Respiratory Clinic is available to any patient experiencing respiratory or COVID-19 symptoms.

**QUESTION #13:** How will I get my results?

**ANSWER:** A Memorial Health System team member will contact you with your results when they are received. If your test is sent to IDPH, it can take between 24 to 72 hours. If the test is sent to LabCorp, it can take up to 10 days to get your results.

**QUESTION #14:** Who do I call if I have questions about screening or testing?

**ANSWER:** Please call our COVID-19 Hotline at 217-322-5218.

**QUESTION #15:** If I come to the Respiratory Clinic to be tested, can I return to work?

**ANSWER:** Quarantine or isolation direction will be provided by the doctor or advanced practice provider based on CDC recommendations.

**QUESTION #16:** What if I am having difficulty breathing?

**ANSWER:** If you are experiencing an emergency, please call 911.